Our Privacy Policy

Effective Date: February 11, 2023

Under the California Consumer Protection Act, we do not sell your personal information to third parties. This Privacy Policy describes how Conscious Puzzles collects personal information from you or about you through all forms of communication with our patients. Why we collect this information, how we may use or disclose this information, and the choices you have with regard to the information we maintain.

This Privacy Policy does not apply to protected health information that we collect from individuals pursuant to the Health Insurance Portability and Accountability Act (HIPAA). Additional information regarding our privacy practices with respect to protected health information can be found in the HIPAA Privacy Policy section under the <u>Patient Rights and Privacy</u> page.

Information Collection

Personal Information You Provide. You may submit personal information, which is information that can be used to identify you individually, when you interact with the Site. For example, we may collect certain personal information from you when you pay for services. Generally, we may collect certain contact information, such as name, email address, postal address, or phone number from visitors through our site and online link page to set up a consultation or appointment.

When you interact with our online EHR provider portal, we may also collect payment card information and billing information.

Additionally, we may also collect Social Security number, date of birth, gender identity, racial or ethnic origin identity, sexual orientation, vaccination status, employment, education information and medical insurance information.

Children's Privacy

We do not knowingly collect personal information from individuals under the age of 13. If we become aware that we have obtained personal information from an individual under the age of 13, we will delete such information in accordance with applicable law.

Information for Users Outside the United States

Please be aware that any personal information you submit will be transferred to and processed in the United States and the data protection laws and regulations that apply to your personal information may be different from the laws in your country of residence.

Contact Us

If you have any questions regarding this Privacy Policy, please contact us at: admin@consciouspuzzles.onmicrosoft.com